



Subject: Important Notice Regarding the Canada Post Strike and your Toyo Tire Rebate

Please be advised that due to the ongoing Canada Post Strike, we must temporarily adjust our published rebate fulfillment times.

We are currently unable to adhere to the standard turnaround times of 5-6 weeks (online registrations) or 8-10 weeks (mailed-in claims).

What does this mean for your claim:

- Online registrations will continue to be processed by our team. All mailed in claims received by Wednesday, September 24th will be processed as usual
- If you mailed your claim around September 24th, we may not receive it until the Strike has concluded. Please register your claim online using the original copy of your invoice
- We urge all customers to register their claim online to ensure we receive it
- Your claim may show that it was Sent To Visa Print Facility and will remain in that status until the Strike is over.
- Once the Strike has concluded, your card will be printed and mailed
- Once mailed, the status of your claim will update to "Visa Gift Card Issued" with the date that your card mailed
- For updates on the status of the Canada Post Strike: [Canada Post Strike Updates](#)

Once the strike ends, Canada Post is expected to experience a significant backlog. We therefore anticipate substantial delays in the delivery of your Toyo Tires Prepaid Visa Card.

We appreciate your patience and apologize for this inconvenience that is unfortunately beyond our control.

Sincerely,

Toyo Tire Rebate Centre